

HEDIS® Tip Sheet

Plan All-Cause Readmissions (PCR)

Measure Description

Members 18 years of age and older, the number of acute inpatient and observation stays during the measurement year that were followed by an unplanned acute readmission for any diagnosis within 30 days and the predicted probability of an acute readmission.

Note: For Commercial, Medicaid, and Exchange, report only members 18–64 years of age. A lower rate indicates better performance for this measure (i.e., low rates mean that fewer members are being readmitted).

Product Lines: Commercial, Medicare, Medicaid, Exchange

★ Medicare Star Measure Weight: 3

Codes Included in the Current HEDIS® Measure

Description	Codes
Inpatient Stay	UBREV: 0100, 0101, 0110-0114, 0116-0124, 0126-0134, 0136-0144, 0146-0154, 0156-0160, 0164, 0167, 0169-0174, 0179, 0190-0194, 0199-0204, 0206-0214, 0219, 1000-1002
Observation Stay	UBREV: 0760, 0762, 0769

Exclusion Codes

Description	Codes
Nonacute Inpatient Stay	UBREV: 0022, 0024, 0118, 0128, 0138, 0148, 0158, 0190-0194, 0199, 0524, 0525, 0550-0552, 0559-0663, 0669, 1000-1002

Ways Providers can Improve HEDIS® Performance

- Work the four elements of the Transitions of Care (TRC) measure: 1) Medication Reconciliation Post Discharge, 2) Notification of Inpatient Admission, 3) Patient Engagement After Inpatient Discharge, and 4) Receipt of Discharge Information.
- Keep in mind that PCR is an event-based measure that patients can be in multiple times for each admission/discharge.
- Ensure a follow-up appointment is made before the patient leaves the hospital and is scheduled within 7 days of discharge. Contact Molina Case Management if assistance is needed to obtain a follow-up appointment.
- Ensure your patient understands their local community support resources.
- Review medications with patients **(and/or parent/caregiver as appropriate)** to ensure they understand the purpose and appropriate frequency and method of administration.
- Ensure accurate dates are documented for hospital discharge, scheduled outpatient appointments, and kept appointments.

Ways Health Plans can Improve HEDIS® Performance

- Ensure a follow-up appointment is made before the member leaves the hospital and is scheduled within 7 days of discharge.
- Assist the member with navigation of the health system to lessen the impact of barriers, such as using their transportation benefit to get to their follow-up appointment.

- Ensure your members understand their local community support resources.
- Review medications with members **(and/or parent/caregiver as appropriate)** to ensure they understand the purpose and appropriate frequency and method of administration.
- Establish a transition of care coordinators to support scheduling follow-up appointments
- Connect with automated electronic admission, discharge and transfer (ADT) system to receive admission, discharge and transfer notifications for your patients.

Required Exclusions

- Members who use hospice services or elect to use a hospice benefit any time during the measurement year.

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